

TRAFFIC CONTROL

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☐ **Neighborhood Traffic Management Program**

What do we do about traffic concerns in our neighborhood?

The Neighborhood Traffic Management Program was created to address these concerns. Under this program, residents of a neighborhood form a traffic committee and work together to develop a traffic plan that will increase safety for the entire neighborhood.

What kinds of issues can our neighborhood traffic plan address?

- Speeding cars
- Cut-through traffic
- Access to parks, community centers and other neighborhood facilities
- Safety for emergency service providers, such as fire and police vehicles
- Pedestrian traffic

After your plan is developed and approved by your neighborhood and the city, appropriate traffic control devices such as stop signs, speed limit signs and traffic calming devices such as multi-purpose lanes, speed humps and medians will be installed to address specific issues in your neighborhood.

What do we need to do to get started on our neighborhood traffic plan?

Residents from your neighborhood should form a traffic committee. Try to recruit eight to 10 residents representing major neighborhood streets. It is advisable for the traffic committee to be part of a neighborhood association.

Who is our contact at the city for our neighborhood traffic plan?

Call Transportation and Public Works Traffic Engineering Division at (817) 392-8770.

What is the process for developing a traffic management plan?

A representative from Traffic Engineering will meet with your traffic committee to discuss preliminary traffic options. Then the traffic committee holds a workshop(s) to review options and develop a plan. In some cases, Traffic Engineering may conduct a traffic study of selected streets. Following the workshop(s), the traffic committee meets with the Traffic Engineering representative to further assess various options. A plan is selected for further consideration and voted upon by the neighborhood association.

How are the recommendations in our traffic management plan evaluated?

Traffic criteria that can be evaluated include:

- Existing vehicular speeds and traffic volumes
- Existing pedestrian traffic volumes
- Average number of speed-related accidents
- Nearby sidewalks, crosswalks and schools
- Facilities such as parks, elderly housing, community centers, and shopping centers where pedestrian traffic is heavy
- Number of traveling lanes
- The need to interrupt major street traffic for side street vehicles and pedestrians
- Special conditions such as hills and curves
- Availability of city resources and funds

Contacts

Neighborhood Traffic Management Program

Transportation and Public Works (TPW)
(817) 392-8770

Traffic Signal Problems/Street Repair

Transportation and Public Works
Department
Customer Service
(817) 392-8100
24 hrs daily, 365 days a year

Signal Timing Repair

(817) 392-8100

Railroad Crossing Problems

(817) 392-8100
(817) 392-6798
TPW Customer Service
(817) 392-8100

Road Rage/Reckless Driving

Traffic Hotline: (817) 459-8746
or
Police Communications:
(817) 871-7110
(817) 392-1234

Who pays to implement our neighborhood traffic management plan recommendations?

Funds in the city budget have been allocated for the implementation of neighborhood traffic management plans. Based on the number and types of recommendations, implementation may span more than one year.

For more information on this program, visit www.fortworthgov.org/TPW.

School Safety Program

What is the city’s school safety program?

The city has developed a comprehensive school safety program to address traffic safety and pedestrian issues pertaining to school areas.

What department do I contact to request signs, crosswalks or flashing lights for schools?

The Traffic Engineering Division of the Transportation and Public Works Department processes, investigates and makes recommendations for the proper installation of warning, speed limit, No Parking/loading zone areas, crosswalks and flashing lights, and other related signs and markings for school areas only. To submit your request, please call (817) 392-8770.

Who do I contact to request a crossing guard for a school?

The Police Department manages and coordinates the allocation of the school crossing guards. Please call (817) 392-7152.





Reporting Traffic Signal, Street Lights and Sign Problems

Who do I call when a traffic signal malfunctions?

For each traffic problem listed below, please call our 24-hour Customer Service Line: (817) 392-8100. Please provide all applicable information:

- Your name
- Daytime phone number
- The date and time you identified the problem
- Type of sign or signal
- Location of problem including the street and block number or all intersection streets
- Parking meter number which is located on the side of the meter facing the street

Types of Street Fixtures:

Street Light		Traffic Signal	
Street Sign		Parking Meter	

How do I request additional street lights on public streets for my neighborhood?

To request additional street lights, contact Transportation and Public Works Traffic Engineering Division at (817) 392-6596. Mid-block lights must be spaced every 300-feet. A representative from Transportation and Public Works will determine if more lights can be added.

How do I request new traffic signs, signals or any other traffic related device?

The Traffic Engineering Division of the Transportation and Public Works Department processes, investigates and makes recommendations for installation of new traffic signs, signals and pavement markings, such as No Parking, speed limit, warning signs, lane lines, lane use and No Trucks. To submit your request, please call (817) 392-8770.

How do I get lights in parks, alleys, private property and private streets?

For city parks call the Parks and Community Services Department, Park Planning and Development Section at (817) 392-5746. For alleys, private property and private streets call the electric company at the telephone number on your bill and ask about installing a guard light.

What about an incident of road rage or reckless driving?

To report a hazardous driver, call:

Traffic Hotline at (817) 459-8746 or
Police Communications at (817) 871-7110 or (817) 335-4222

Please provide the vehicle license plate, model and color as well as the location, date and time of the incident.

What do I do if the traffic from my neighbor’s home-based business is causing a problem?

To report a problem, contact Code Compliance at (817) 392-1234 or fill out an online report at www.fortworthgov.org/codecompliance.

☐ Railroad Crossings

Who do I call regarding a malfunctioning railroad crossing gate?

Railroad companies are responsible for maintaining their crossing gates. However, a malfunctioning gate can be reported to the National Railroad Hotline at 1-800-772-7677 or TPW Customer Service at (817) 392-8100, who will report the problem to the railroad company. These numbers are available 24 hours a day, 365 days a year. Please provide the name of crossing street, the hundred block, the railroad company and the 7-digit number stenciled on the railroad crossing pole, if at all possible.

Contacts

Soliciting Charitable Contributions on City Streets

Permits: (817) 392-7894
Violations: (817) 392-1234

Traffic From Neighbor’s Home-Based Business

Code Compliance Department
(817) 392-1234

Pot Hole Repair

Transportation and Public Works Department
(817) 392-8100

Major Street Repairs

Transportation and Public Works Department
(817) 392-8100

TPW Street Projects

Transportation and Public Works
(817) 392-6311

Freeway and State Highway Repairs

Texas Department of Transportation
Local number: (817) 370-6500

County Road Repairs

(817) 884-1250

Street Capital Improvement Projects

(817) 392-7941

Street Construction Problems

(817) 392-8306

Street Closures for Construction or Parties/Special Events

(817) 392-7894

Who do I call to report a rough surface at railroad crossings or railroad right of ways that need mowing?

Railroad companies are responsible for maintaining railroad crossings and for mowing railroad right of ways. However, TPW staff can refer these problems to the railroad companies. Contact TPW's Customer Service Center at (817) 392-8100.

Who do I call to request a "Quiet Zone" or a permanent closure at a railroad crossing?

Contact the TPW Traffic Services Division at (817) 392-7978, who will coordinate with the railroad companies regarding these requests.

Temporary Street Closings

How can I find out about street and sidewalk closures due to construction?

For an online listing of downtown street closures, go to www.fortworthgov.org/TPW. If you have questions about other parts of town, contact the TPW Street Permit Center at (817) 392-7219.

What other types of street closures does the city regulate?

Other types of closures, which include partial closures, are:

- Block parties and private parties
- Special events
- Filming crews
- Moving companies
- Valet parking

How do I request a street closure and what are the requirements?

For an online description of the requirements and to download application forms, go to the TPW Street Permit Center at www.fortworthgov.org/TPW. For more information call (817) 392-6594. All requests must be in writing. Each type of event has different requirements regarding advance notification time, insurance and level of permission required.

Who is responsible for furnishing barricades for street closures?

The party who requests the closure. Look in the yellow pages for barricade rentals. Barricades must comply with city standards. For more information, contact the TPW Street Permit Center at (817) 392-6594.

Who do I contact to have a parade or carnival in my neighborhood?

The Police Department issues permits for parades at (817) 871-7141 and for carnivals at (817) 850-0141.

Who can display banners in the city's right of way?

Only a non/not-for-profit organization may place banners within the public right of way for the purpose of promoting the organization or a special event and/or exhibit held by the organization. A permit is required. For more information or to obtain an application to display banners, call the Transportation and Public Works Street Permit Center at (817) 392-7894 or visit www.fortworthgov.org/TPW.

Parking Meter Rules

What are parking meter rates in Fort Worth?

Downtown rates vary from 30¢ to \$1.25 per hour. In TCU, the rate is \$1 per hour.

What are the time limits on parking meters?

Downtown parking time limits vary from 1-hour to 10-hours, depending on parking demand and parking turnover where the meter is located.

What about restrictions on parking meters during rush hours?

In downtown, from 7 a.m. to 9 a.m. and from 4 p.m. to 6 p.m., you may not park at certain meters. To avoid a ticket, be sure to check the meter for rush-hour restrictions.

I am disabled. Must I pay for parking?

No. Parking at meters is always free to people with disabled veteran license plates or a handicap permit. However, time restrictions should be observed by everyone.

Who do I contact to request parking meter rentals in connection with a special event or street closure?

Any time a parking meter is obstructed because of a special event or street closure it is not available to the public and a rental fee is required by the city. Contact the TPW Street Permit Center for rates and application information at (817) 392-7894 or (817) 392-1273.