



**CITY OF FORT WORTH  
FREQUENTLY CALLED  
TELEPHONE NUMBERS**

Most City of Fort Worth 871 exchanges were changed to 392 in 2007.  
If you dial an 871 prefix and get no answer, try the number with 392.

January 2008

**EMERGENCY SERVICES**

Ambulance/Fire/Police..... 9-1-1

**NON-EMERGENCY SERVICES**

City Hall Information .....817-392-CALL or 817-392-2255

Police..... 817-335-4222

Fire ..... 817-922-3000

Ambulance.....817-927-9620

Internet Address ..... www.fortworthgov.org

**DIRECTORY**

Accident/Hit-and-Run Investigation ..... 817-392-4160

Accident Reports ..... 817-392-4160

Accounting, City..... 817-392-8330

Adult Health Services Clinic ..... 817-321-4800

Air Pollution Control..... 817-392-5450

**Airports**

Alliance ..... (Metro) 817-890-1000

DFW International Parking..... (Metro) 972-574-7275

Fort Worth Meacham ..... 817-392-5400

Spinks ..... 817-447-8304

Flight Schools/Fuel ..... 817-447-8016

Bus Service to and from DFW ..... 817-332-7538

Amon Carter Museum ..... 817-738-1933

Animal Care and Control ..... 817-392-3737

Apartment Association..... 817-284-1121

Athletic Scheduling ..... 817-871-7690

Auto Pound..... 817-871-5950

Aviation Department..... 817-392-5400

Better Business Bureau..... 817-332-7585

Bid Awards..... 817-392-8360

Bike Trails (PACS)..... 817-871-5700

**Birth Certificates-Registration**

Within City Limits ..... 817-871-7266

Within County..... 817-884-1550

Botanic Garden/Conservatory ..... 817-871-7686

Budget Office..... 817-392-8500

Bulky Items Pickup ..... 817-392-3279

Bus Schedules (The T)..... 817-215-8600

Auto Theft .....	817-392-4400
Complaints Against Police Officers .....	817-392-4270
Crime Prevention .....	817-392-4125
Detectives .....	817-392-4300
East Division .....	817-871-5200
North Division .....	817-871-6450
Patrol Captain .....	817-392-4000
Records Division.....	817-392-4160
School Security Initiative.....	817-392-7572
South Division.....	817-922-3400
• Community Relations.....	817-922-3400
West Division.....	817-392-4740
• Community Relations.....	817-392-4740
Youth Services Division .....	817-392-4182
Potholes.....	817-392-8100
Pre-Trial Release.....	817-884-1465
Public Health Information Line.....	817-871-7200
Purchasing Division.....	817-392-8360
Rape Crisis Hotline.....	817-927-2737
Real Property Division.....	817-392-8362
Recreation/Community Centers	
Como .....	817-871-5030
Diamond Hill.....	817-625-1525
Doc Sessions .....	817-871-6585
Eugene McCray .....	817-871-7156
Far NW Community Action Partners .....	817-624-3139
Far SE Community Action Partners .....	817-473-0253
Firestation .....	817-924-9971
Greenbriar .....	817-926-6214
Handley/Meadowbrook.....	817-451-0222
Haws Athletic Center.....	817-871-7690
Highland Hills.....	817-293-0681
Hillside .....	817-871-7660
Mansfield.....	817-453-5420
MLK Community Center.....	817-871-5962
MLK Recreation .....	817-871-5960
Northside.....	817-871-5821
North Tri-Ethnic.....	817-871-5851
R. D. Evans.....	817-731-8789
Riverside in Sylvania.....	817-871-7670
Southside .....	817-871-6605
Southwest .....	817-292-8956
Sycamore.....	817-871-7675
Thomas Place.....	817-735-1751
Worth Heights .....	817-871-8724
Recycling-Pickup/General Information .....	817-392-3279
Reporting	
Flooding .....	817-392-8100
Hit-and-Run Accident.....	817-871-7136

Illegal Dumping .....	817-392-3279
Out-of-Order Parking Meter .....	817-392-8100
Potholes .....	817-392-8100
Sewer Backups.....817-FW-24HRS or	817-392-4477
Sidewalks.....	817-392-7872
Signs Knocked Down.....	817-392-8100
Speed Humps .....	817-392-8065
Street Light Malfunction .....	817-392-8100
Substandard Housing .....	817-392-2525
Traffic Fatality .....	817-871-7136
Traffic Lights Not Working/Timing .....	817-392-8100
Unsafe Driving of City Vehicle.....	817-871-8640
Water Line Break .....	817-FW-24HRS or 817-392-4477
Weeds.....	817-392-1234
Rideshare .....	817-336-RIDE or 817-336-7433
Right-of-Way/Tree-Trimming .....	817-871-5738
School & Youth Outreach .....	817-392-8444
Sheriff's Bond Desk .....	817-884-3116
Social Security.....	1-800-772-1213
Stock Show and Rodeo.....	817-877-2400
Stop Signs .....	817-392-8100
Storm Drains	
Drain Maintenance/Flooding Reports .....	817-392-8100
Storm Water Management .....	817-392-2578
Street Use Requests .....	817-871-6673
Substandard Housing.....	817-392-2525
Temporary Assistance for Needy Families .....	972-337-6100
The T Bus (Administration).....	817-215-8700
Tarrant Appraisal District (TAD).....	817-284-0024
Tarrant County Court House.....	817-884-1111
Court/Jury Services.....	817-884-3820
Tarrant County Health Department	
Customer Service .....	817-321-4700
Taxes	
Property Taxes (automated line).....	817-884-1100
City/County Taxes (automated line).....	817-884-1100
Delinquent Property Tax Suits.....	817-884-1051
Federal Income Tax .....	1-800-829-1040
Homestead Exemption Application .....	817-284-4063
Hotel-Motel Taxes .....	817-392-6665
School Taxes (automated line).....	817-884-1100
State Comptroller.....	817-847-6201
Tax Attorney (FWISD).....	817-877-1224
Texas Department of Health and Human Services:	
Food Stamps, Medicaid, T.A.N.F.....	972-337-6100
Texas Department of Transportation .....	817-370-6500
Texas Workforce Center.....	817-413-4400
TXDOT Hotline for Highway and Street Closings.....	817-370-6899
Traffic Enforcement Complaint.....	817-871-7110

Traffic Lights not Working/Timing .....	817-392-8100
Traffic Tickets .....	817-392-6700
Transportation-Public Works Department.....	817-392-7800
Trash Pickup	
Brush & Yard Trimmings Pickup .....	817-392-3279
Bulky Items Pickup .....	817-392-3279
Drop-Off Stations .....	817-392-3279
Garbage Pickup .....	817-392-3279
Pay Bags .....	817-392-3279
Recycling Pickup.....	817-392-3279
Southeast Landfill .....	817-478-6462
Trinity Railway Express .....	1-877-657-0146
United Way .....	817-258-8000
Utilities	
ATMOS Energy.....	1-800-817-8090
Fort Worth Water Department (24-hour)	
.....817-FW-24HRS or 817-392-4477	
Location of Underground Lines.....	1-800-545-6005
Problems with Utility Companies (PUC) .....	1-888-782-8477
AT&T Phone Repair .....	1-800-246-8464
TXU Electric.....	1-800-242-9113
Vacation of Easement, Right of Way, Street .....	817-392-8027
Vital Statistics .....	817-871-7399
General Information (Births and Deaths).....	817-871-7266
Mail-Order Certificates.....	817-871-7265
Volunteer Program, City .....	817-392-7799
Voter Registration .....	817-884-1115
Wage & Hour Division (U.S.Dept. of Labor) .....	817-261-4371
Water Department	
Administration .....	817-392-8207
Customer Service (24-hour)	
.....817-FW-24HRS or 817-392-4477	
Development .....	817-392-8250
Sewer Backups, Water Line Breaks, Water	
Bills Overdue (24-hour).....817-FW-24HRS or 817-392-4477	
Water-Sewer Line Location.....	817-392-8296
Weather Information	
Local Forecasts (Recording).....	817-787-1111
Weed Control.....	817-392-1234
Weed Removal Payment.....	817-392-6666
Will Rogers Memorial Center... 817-392-SHOW or 817-392-7469	
Zoning.....	817-392-8028
Zoning Adjustment Requests .....	817-392-8029

FORT WORTH'S INTERNET HOME PAGE ADDRESS:

[www.fortworthgov.org](http://www.fortworthgov.org)

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Cable Office, City.....	817-871-6014	Downtown Fort Worth, Inc.....	817-870-1692	Housing Assistance.....	817-392-7390	Texas Alcohol & Bev. Commission.....	817-451-9466
Cable Service/Billing (Charter).....	866-937-2427	Driver's License Information:		Housing Authority.....	817-336-2419	Log Cabin Village.....	817-926-5881
Carpools-Vanpools.....	817-336-RIDE or 817-336-7433	Examination Stations: (State)		Housing Department.....	817-392-7540	Marshal, City.....	817-392-6688
Casa Mañana Theater.....	817-332-2272	6316 Lake Worth Blvd.....	817-238-9197	Housing Discriminaton Complaints.....	817-392-7525	Mayor's Office.....	817-392-6118
Chambers of Commerce		3901 W. Arkansas Lane.....	817-274-1818	Housing Rehabilitation (Emergency Repair).....	817-392-7548	McLeland Tennis Center, 1600 W. Seminary Dr....	817-921-5134
American Indian.....(Metro)	817-429-2323	624 N. E. Loop 820.....	817-299-1300	Housing Weatherization.....	817-392-7554	Meals-On-Wheels.....	817-336-0912
Greater Fort Worth.....	817-336-2491	6413 Woodway Dr.....	817-294-1075	Human Resources Department.....	817-392-7750	Medicaid.....	817-536-3353
Hispanic.....	817-625-5411	Drop-Off Stations.....	817-392-3279	Humane Society.....	817-332-5367	Medical	
Metropolitan Black.....	817-871-6538	Dumping, Illegal.....	817-392-3279	Emergency Rescue K-911 (injured animal).....	817-891-5911	Health Department Information.....	817-871-7200
Tarrant County Asian/American.....	817-212-2690	Economic and Community Development.....	817-392-6103	Illegal Dumping.....	817-392-3279	Tarrant County Medical Society.....	817-732-2825
Child Abuse Nationwide.....	1-800-422-4453	Economic Diversification.....	817-871-6025	Inspections		Medstar.....	817-923-3700
Statewide.....	1-800-252-5400	Emergency Management Office.....	817-392-6170	Building,Curb and Gutter, Driveway, Electrical, General		Minority and Women Business Enterprise.....	817-392-6104
Child Protective Services.....	817-989-3000	Employment Job Line (24-hour).....	817-392-7760	Construction, Mechanical, Plumbing,		Mobility Impaired Transportation Service (MITS) ...	817-215-8600
Child Support Payments.....	817-884-1475	Engineering Department.....	817-392-7941	Sidewalk and Signs.....	817-392-2222	Modern Art Museum.....	817-738-9215
City Attorney.....	817-392-7600	Environmental Management Department.....	817-392-6088	International Center.....	817-392-2666	Municipal Court.....	817-392-6700
City Council members' office numbers:		Environmental Collection Center.....	817-871-5257	Jail, County.....	817-884-3116	Museum of Science and History.....	817-255-9300
S. Espino.....	817-392-8802	Equal Employment Information		Japanese Garden.....	817-871-7685	Neighborhood Outreach & Information.....	817-392-7525
C. Silcox.....	817-392-8803	Within Fort Worth City Limits.....	817-392-7525	Kimbell Art Museum.....	817-332-8451	North Central Texas Council of Governments.....	817-640-3300
D. Scarth.....	817-392-8804	Outside Fort Worth City Limits.....	1-800-669-4000 or	Legal Advice		Omni Theater.....	817-255-9300
F. Moss.....	817-392-8805	.....	214-253-2700	Legal Aid of Northwest Texas.....	817-336-3943	Ordinances and Official Records.....	817-392-6150
City Council Minutes-Presentations.....	817-392-6150	Federal Information Center.....	1-800-688-9889	Libraries		Parks and Community Services Dept.....	817-871-PARK or
City Manager's Office.....	817-392-6111	Fire Department		BOLD.....	817-338-1467	.....	817-871-7275
City Secretary's Office.....	817-392-6150	Fire Investigation/Fire Reports.....	817-392-6851	Central Library.....	817-871-7701	Parks and Wildlife (State).....	817-831-3128
Claims Against the City.....	817-392-2435	Fire Administration.....	817-392-6800	Recording.....	817-871-7700	Parking Meters	
Code Compliance Customer Service.....	817-392-1234	Fire Marshal/Fire Prevention.....	817-392-6840	COOL.....	817-534-0852	Out-of-Order.....	817-392-8100
Code Compliance Department.....	817-392-1234	Fire Safety-Education.....	817-871-6862	Diamond Hill/Jarvis Branch.....	817-624-7331	Commercial Rental (Construction &	
Community Facilities Agreement.....	817-392-7905	Finance Department.....	817-392-8185	East Berry Branch.....	817-536-1945	Other Special Events).....	817-392-7894
Community Relations Department.....	817-392-7525	First Call for Help.....	2-1-1	East Regional.....	817-871-6436	Permits, City	
Consumer Complaints		Flood Plain or Flood Zone.....	817-392-7947 or 5981	Meadowbrook Branch.....	817-451-0916	Building.....	817-392-2222
Better Business Bureau.....	817-332-7585	Food Handler's Certification (press 2).....	817-871-7256	Northside Branch.....	817-626-8241	Catering.....	817-871-7255
District Attorney.....	817-884-1400	Food Stamps.....	972-337-6100	Reference Desk, Central.....	817-871-7701	Electrical.....	817-392-2222
Economic Crime.....	817-884-1661	Fort Worth Convention Center...817-392-MEET or 817-392-6338		Ridglea Branch.....	817-737-6619	Fire.....	817-392-6800
Public Utilities Commission.....	1-888-782-8477	Fort Worth Day Labor Center.....	817-871-8716	Riverside Branch.....	817-838-6931	Garage Sale.....	817-392-2222
Securities and Exchange Commission.....	817-978-3821	Fort Worth Public Schools.....	817-871-2000	Seminary South Branch.....	817-926-0215	Health.....	817-871-7255
Consumer Health (City).....	817-871-7258	Fort Worth Nature Center & Refuge.....	817-237-1111	Shamblee Branch.....	817-871-6621	Mechanical.....	817-392-2222
Consumer Health (County).....	817-321-4960	Fort Worth Zoo.....	817-759-7500	Southwest Regional Library.....	817-782-9853	Parade.....	817-871-7141
Convention and Visitors Bureau.....	817-336-8791	Garbage Collection.....	817-392-3279	Summerglen Branch.....	817-232-0478	Plumbing.....	817-392-2222
Court Information-Fines-Warrants.....	817-392-6725	Garden Wedding Scheduling.....	817-871-7673	Wedgwood Branch.....	817-292-3368	Power Washer.....	817-392-6088
Cowgirl Hall of Fame ....817-336-4475 or 1-800-476-FAME (3263)		Golf Courses		License Plates, Vehicle.....	817-884-1863	Signs.....	817-392-2222
Cowtown Coliseum.....	817-625-1025	Meadowbrook, 1815 Jenson Rd.....	817-457-4616	Sub Court Houses.....	817-884-1111	Planning and Development Department.....	817-392-8000
Crime Stoppers Hotline (Toll Free).....	1-877-469-8477	Pecan Valley, 6400 Pecan Valley Dr.....	817-249-1845	6551 Granbury Rd.....	724 E. Border St.	• Plans	
Crud Cruiser Mobile Unit.....	817-392-6268	Rockwood, 1851 Jacksboro Hwy.....	817-624-1771	645 Grapevine Hwy.....	3212 Miller Ave.	- Plan Filing/Exams.....	817-392-8115
Curbs-Gutters-Driveway Approaches		Sycamore Creek, 401 MLK Frwy.....	817-535-7241	6713 Telephone Rd.....	1100 E. Broad	- Construction Bidding.....	817-392-7910
Commercial/Residential.....	817-392-6594	Z Boaz, 3200 Lackland Rd.....	817-738-6287	1400 Main St. (Southlake)		- Water and Sewer, Street and	
Customer Service & Information Center.....	817-392-8660	Graffiti Abatement Paint Bank.....	817-212-2700	Licenses		Storm Drain Projects in Progress.....	817-871-8306
Dead Animal Pickup (Small Animals).....	817-392-3737	Handicap Parking Placards.....	817-884-1100	Dog licenses.....	817-392-3737 ext. 1833	• Plats/Maps.....	817-392-8027
Death Certificates-Registrations		Health Department.....	817-871-7200	Electrical/Sign.....	817-392-2222	Poison Center.....	1-800-222-1222
Within City Limits.....	817-871-7267	Highway Department (State).....	817-370-6500	Marriage Licenses.....	817-884-1550	Police Department	
Within County.....	817-884-1195	Highway and Street Closings (State).....	1-800-452-9292	Mechanical/Plumbing.....	817-392-2222	Administration.....	817-392-4200
Dispute Resolution Services.....	817-877-4554	Home Improvements, Loan Applications.....	817-392-7390	Remodeling.....	817-392-2222	Alarms Unit.....	817-922-3233
				Taxis.....	817-392-6987		